

Tom Williams
Trilogy & Botanic
51-55 Blue School Street
Hereford
HR1 2AR

28th September 2024

Dear Neighbour,

My name is Tom Williams, and I am the Director of Church Farm Hospitality Ltd T/A Trilogy Nightclub. I took over Trilogy yesterday and I am very disappointed to hear that the previous operation of the club has caused a public nuisance to the local residents. I have addressed this immediately.

1. All fire exits will remain closed unless needed in an emergency.
2. Sound monitoring is being conducted at the perimeter of our premises and in surrounding streets on an hourly basis when the club is in use.
3. All staff have been advised regarding their correct use of the staff car park.
4. All rubbish will be stowed, stored and disposed of correctly.
5. A new, more experienced door team has been contracted who will proactively manage any queue and dispersal of customers outside.

If you have any concerns going forwards, please feel free to call me on this number 07943 082 363, at any time regarding any issues, preferably at the time they occur so that we can deal with it immediately.

Yours sincerely,

Tom Williams.
Proprietor and Licence holder for Trilogy.